Activation of Internet service on Mobile

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Can I get internet service on my mobile even outside the WIFI area?

A self-managed service that allows you to access all internet services from your mobile device. To access the 3G network you need a phone that supports this technology at the frequency of 900 Mhz and be in an area under 3G coverage.

For users who have an interest in accessing the service; they must configure the Nauta APN, activate the data from 3G coverage and make a first connection. It is suggested, taking into account that they are free ETECSA portals, to access http://www.etecsa.cu, http://portal.nauta.cu or http://mi.cubacel.net. From that moment it will be validated; after which a notification message will be sent in the next 48 hours, announcing that the desired offer can now be purchased.

In the first days of operation of this service, incidents may be experienced in certain areas or zones. In this sense, ETECSA thanks customers that should they encounter any inconvenience with their service, they report it to the company through institutional channels.

With this opening, the Company continues to expand the possibilities of Internet access as part of the computerization process of Cuban society.

The details of the offer, prices and other information can be obtained by calling 118, 5264-2266, accessing the portals www.etecsa.cu or http://mi.cubacel.net.

Until you receive the SMS, you will not be given access, nor will you have the Menu enabled, so you can get confused and buy the wrong package, the action of which will not be reversed; also generating unnecessary signaling. If after 48 hours, you have not received it, consult the authorized channels to check if it is validated, or contact 118 or 52642266. See Frequently Asked Questions.

The service offer is provided through different data packages. To purchase it you must dial the USSD code * 133 #, option 1 DATA and select the offer that best suits your needs or through the portal http://mi.cubacel.net