

Transfer of the service to another address

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Transfer of the service to another address:

When a holder of the service changes his legal address permanently, he must go to his Commercial Office to request the transfer of the service to the new address. Likewise, you must report any subsequent change of address that you incur during the time until the installation is made at the new address. Failure to comply with this provision may lead to the termination of the Contract by ETECSA. Exceptions are the cases of transfers for temporary changes or to related homes or basic means, in which the user can keep his telephone service at his home address, if he wishes.